

Note: This is Online Appendix 1 and Online Appendix 2 of: Coustas, C., & Price, G. (2024). Factors influencing followers' perceptions of the effectiveness of their leaders' apologies. *SA Journal of Industrial Psychology/SA Tydskrif vir Bedryfsielkunde*, 50(0), a2170. <https://doi.org/10.4102/sajip.v50i0.2170>

Appendix 1

TABLE 1-A1: Exploratory Factor Analysis: Pattern Matrix

	Pattern Matrix ^a Component				
	1	2	3	4	5
Q23	0.819	-	-	-	-
Q28	0.793	-	-	-	-
Q18	0.782	-	-	-	-
Q20	0.734	-	-	-	-
Q19	0.731	-	-	-	-
Q25	0.710	-	-	-	-
Q24	0.676	-	-	-	-
Q16	0.661	-	-	-	-
Q33	0.637	-	-	-	-
Q31	0.637	-	-	-	-
Q22	0.630	-	-	-	-
Q32	0.503	-	-	-	-
Q7	-	0.887	-	-	-
Q4	-	0.866	-	-	-
Q6	-	0.855	-	-	-
Q8	-	0.838	-	-	-
Q5	-	0.805	-	-	-
Q35	-	-	-0.891	-	-
Q36	-	-	-0.880	-	-
Q37	-	-	-0.832	-	-
Q38	-	-	-0.746	-	-
Q34	-	-	-0.724	-	-
Q11	-	-	-	0.860	-
Q10	-	-	-	0.726	-
Q9	-	-	-	0.725	-
Q17	-	-	-	-	-
Q26	-	-	-	-	0.914
Q27	-	-	-	-	0.865

Extraction Method: Principal Component Analysis.

Rotation Method: Oblimin with Kaiser Normalization.^a

a. Rotation converged in 7 iterations.

Appendix 2

TABLE 2-A2: Cronbach alpha coefficients

Scales	Cronbach's alpha
Prior leader-follower relationship	0.907
Transgression type	0.700
Transgression criticality	0.349 (0.495 sans Q14)
Apology content	0.792 (0.847 sans Q21)
Authenticity	0.829
Accountability	0.248 sans Q30
Fairness	0.805
Post leader-follower relationship	0.910

Note: Timing, and original channel, are single-item scales. Cronbach alpha coefficients cannot be calculated for single-item scales.